

Warranty Claim Form

Please fill this form out in its entirety. Customers must have original proof of purchase receipt. Law tags must be on mattress/box spring or attached to the receipt. No law tags will void the warranty. Also mattress must be free of stains, tears and soiling.

TODAY'S DATE:	
ORIGINAL DATE OF PURCHASE:	
CUSTOMER NAME:	
ADDRESS:	
CITY, STATE & ZIP:	
BEST CONTACT PHONE NUMBER:	
NAME & ADDRESS OF STORE WHERE PURCHASED: _	
-	
RECEIPT NUMBER:	
MANUFACTURER:	
DATE OF MANUFACTURED:	
WARRANTY CODE (LOCATED ON BOTTOM OF LAW TAG):	
Please give a complete description	on of the possible warranty issue:

If your claim is an excessive body impression please measure the depth of the impression by following these directions:

- 1) Stretch a string tightly across the mattress, making sure the string goes over the middle of the impression at its deepest point. (Using safety pins works well for this).
- 2) At the deepest point of the impression, place a ruler against the string and take a picture (please do not measure from any area with stitching).
- 3) If your impression measures more than $1 \frac{1}{2}$ you may have a warranty issue.

Additional Information Required:

TYPE OF FRAME USED (please circle one):	4 LEGGED	5 LEGGED	6 LEGGED
DOES THE FRAME HAVE A CENTER SUPPORT (please circle): YES			
IS THE MATTRESS SET ON A HEADBOARD/FOOTBOARD YES BED SETUP (please circle):			
If yes, are there slats or cross supports on the bed? (please circle): YES			
If yes, how many? :			
IS THE MATTRESS FREE OF STAINS, TEAP Mattresses that are stained, torn or soiled will void			S NO

Please mail, fax or email this form along with a copy of your receipt and photos to:

Factory Mattress Attn: Warranty Claim Dept. 4209 S Industrial Drive Suite # 375 Austin, Texas 78744 Fax- 512-220-0972 Email: Warranty@FactoryMattressTexas.com